



Youth Committee
August 11th, 2022, 3:30-4:30pm.
Zoom

Please note – This meeting is being recorded for record-keeping and quality assurance purposes.

Promoting a prosperous community by providing a progressive workforce system

AGENDA

1. **Call to Order – TBD**
2. **Welcome & Roll Call- Cyndelle**
3. **Motion to Approve Youth Committee Minutes- May 18, 2022 (Needs a Vote)**
4. **Motion to Approve the PY22 Subrecipient Monitoring Schedule- (Needs a Vote) – Cynthia**
5. **Motion to approve Sole Source Procurement for PY22 WIOA Title 1-B Youth Contract utilizing Career Path Services as the subrecipient- (Needs a Vote) – David**
6. **PY22 WIOA Youth Formula Allocation E-vote – Cynthia**
7. **PY21 State Monitoring Updates- Cynthia**
8. **PY22 WIOA OSY Contract Updates- Cynthia**
9. **TC Futures/Out-of-School Youth Program Highlights- Cynthia**
10. **Together We Rise – Outreach to Historically Disadvantaged Communities Update – David/Isaac**
 - Welcome Becky Tuno
11. **Liaison Report- David**
12. **Roundtable Discussion- All**
 - Business Updates, Challenges, organization successes.
13. **Next Meetings**
 - Youth Committee Meeting – Wednesday, September 14th, 2022, at 3:30 p.m. on Zoom
14. **Adjournment**

Attachments

1. 2022.05.18 Youth Committee Minutes

Benton-Franklin Workforce Development Council contributes to our prosperous community by elevating the human potential

The Benton-Franklin Workforce Development Council is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Washington Relay Service 711



2. PY22 Monitoring Plan Schedule
3. 2022.07 BFWDC WIOA 1-B PY22 Adult and Youth Sole Source Procurement Memo
4. 2022.05.30 OSY Program Performance Report
5. 2022.06.30 OSY Program Performance Report
6. 2022.06 TC Futures Report
7. 2022.06 Liaison Report

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Benton-Franklin Workforce Development Council (BFWDC)
Youth Committee Minutes
May 18, 2022, at 3:30 pm – Zoom

Present

Dennis Williamson
Alicia Perches
Lynn Ramos-Braswell

Excused

Bob Legard
Paul Randall

Absent

BFWDC Staff Present

Tiffany Scott
David Chavey-Reynaud
Diana Hamilton
Cynthia Garcia
Jamilet Nerell
Jessie Cardwell

Ex-Officio

Jamie Ohl
David Wheeler
Cinthia Alvarez

Presenters

Melanie Olson, TC Futures

Call to Order

Dennis Williamson called the meeting to order at 3:33 pm. Members responded as Jessie Cardwell called roll.

Approval of Committee Minutes

The Minutes from February 16, 2022, Youth Committee Meeting were provided for members to review.

Alicia Perches moved to approve February 16, 2022, Youth Committee Minutes as presented, seconded by Jamie Ohl. Motion carried.

PY20 Youth Reallocations- Cynthia

Cynthia informed members that our funding source, Employment Security Department (ESD), has recaptured \$1,180,000 WIOA Youth dollars from other Workforce Development Councils, and now these funds are being awarded to those areas on track with their expenditures. These funds must be spent by June 30, 2022. Due to the great work our subrecipient is doing; we are one of the areas that received additional funds for a total of \$161,524 to continue providing services to youth. We have amended the PY20 contract with the state, and soon they will award these additional funds to our area.

PY22 OSY Allocations Update- Cynthia

ESD is currently working on our PY22 allocations. Once finalized, they will issue a WorkSource Information Notice (WIN) to the 12 workforce development areas to communicate the PY22 WIOA Youth program allotments. We hope to receive the final numbers by the end of May or the beginning of June. Because this committee does not meet in June, the BFWDC staff will send a Motion via E-Vote asking for your approval of the Youth Contract Amount so our subrecipient can continue to serve youth

and young adults beginning July 1, 2022. Please be on the lookout for the e-vote in the next couple of weeks, as it will require your attention.

State Monitoring Visit – Cynthia

On May 2, the BFWDC received a list from the state monitoring team of the participant files they will be monitoring. They will be monitoring a total of 40 WIOA participant files (of which ten of them are from the youth program). All items requested in advance have been uploaded to their secure website, and their pre-monitoring questionnaire is completed and submitted. They already began their virtual monitoring of our local area this week, and next week, they will be on-site at the BFWDC starting Monday, and they will be here through Thursday, May 26. All of the BFWDC staff will be 100% in-person next week to be present for monitoring to answer any questions. The following week, starting May 30, they will be back to virtual monitoring. That week their focus is going to be data element validation which is reviewing the accurate accuracy of the data that is entered into the MIS system.

Out-of-School Youth Program Highlights- Cynthia

Cynthia informed members that our youth program was invited to present at a state quarterly meeting. Our sub-recipient presented the best-practices for increasing work-based learning opportunities in our area. Went over the process - from the time a youth enrolls in the program TO connecting them to employers' in-demand occupations. Highlighted the importance of conducting assessments with youth to learn about their career interest, skills, personality type, and strengths before connecting with employers. Thank you, Heather, for sharing this information with other areas. Please take a look at the Performance Summaries in your packet. The April performance summary has the latest information. It is important to mention that April expenditures are not reported yet. They are reported on the 20th of each month. I am not concerned about the services behind target, as many services are in progress, and several strategies are in place to increase performance outcomes, as indicated in the performance summaries.

Together We Rise – Outreach to Historically Disadvantaged Communities (OHDC)– Jamilet/David

Jamilet introduced the OHDC program to members. OHDC is a grant from the Washington State Department of Commerce to fund efforts towards outreach and marketing to connect marginalized populations to employment, training, and state and federal services. Jamilet indicated that we branded our project as Together We Rise. There are three phases; one is research to learn how to best communicate with these populations. The second phase is implementing a strategic, data-driven, and inclusive outreach plan. The third phase is to develop a sustainable outreach plan for our partners.

David presented the OHDC Summary document and introduced our new Communications Coordinator, Isaac Estrada. Isaac expressed his excitement to start working with partners and use this resource to conduct outreach to said populations.

Liaison Report- David

David shared details of the Liaison Report:

WorkSource Columbia Basin (WSCB)-There was a drop in traffic this month due to a high turnout for the Hanford job fair that inflated numbers the previous month. Compared to last year, WSCB is slightly up in staff-assisted services to job seekers. WSCB served fewer job seekers but provided more services in a month-to-month comparison.

TC Futures- TC Futures traffic numbers are all customers who walk into TC Futures, not unique customers. TC Futures' total youth enrolled is up by 97 from last month, OSY is up by 14, and total co-enrolled is up by 4. Five youth attained GEDs this month.

WIOA program participant and exit targets are near or above the 80% threshold.

The BFWDC has an open position for an Administrative Assistant. This position has been posted on our Facebook page, website, and indeed. We ask you to please share this information with your network.

TC Futures Updates- Melanie

Melanie went over the TC Futures April report and highlighted the importance of collaboration, partnerships, and expansion of services at TC Futures. Melanie indicated that we have several partners that come into the building to provide services to our customers that don't necessarily pay rent because they are not formal partners. These partners offer great support across the board. Some examples of strong partnerships are with the Department of Human Services (DHS), the Legal Counsel for Youth Children (LYC), and the Community Health Plan of Washington (CHPW).

Melanie informed members that ESD123 executed a contract with DHS for support service dollars earmarked to end homelessness in Benton and Franklin. A .5 FTE will be designated to assist with emergency housing and related support services. The tentative roll-out date is June 1.

Other Business/ Updates- All

Board Chair, Dennis Williamson, brought up the topic of having a Youth Committee Meeting over the summer. Currently, the Youth Committee meets four times a year, and it would be beneficial to meet during the summer to continue providing support to youth and young adults. Board members supported this recommendation. Cynthia will send out a calendar invite for the third Wednesday of July at 3:30 pm.

Melanie shared information about the next Graduation Celebration at TC Futures on June 16. Cynthia will be shared the invitation with all board members. Melanie indicated that the last graduation celebration was a success. There was a tremendous amount of people that showed up.

Next Meetings

Per the Youth Committees' recommendation, the next Youth Committee Meeting is Wednesday, July 20, 2022, at 3:30 pm via Zoom.

Adjournment

With no further business, the meeting of the Youth Committee adjourned at 4:25 pm.

Respectfully submitted:

Dennis Williamson, Youth Board Chair

Cynthia N. Garcia, Youth Programs Manager

**Benton-Franklin Workforce Development Council (BFWDC)
PY22 Subrecipient Monitoring Schedule**



Contract Name/ Grant CFDA Number	Contract Number	Grant Funding Agency	Subrecipient	Contract Period of Performance	Contract Amount	Revised Amount	BFWDC Annual Monitoring Period	State Monitoring Visit
Youth Program CFDA 17.259	BFWDC-PY22-OSY-CPS	ESD	CPS	7/1/22 - 6/30/23	\$668,455	N/A	1/2023-4/2023	May 22-26, 2023
Adult Program CFDA 17.258	BFWDC-PY22-ADULT-CPS	ESD	CPS	7/1/22 - 6/30/23	\$568,307	N/A	1/2023-4/2023	May 22-26, 2023
Dislocated Worker Program CFDA 17.278	BFWDC-PY22-DWP-CPS	ESD	CPS	7/1/22 - 6/30/23	\$759,763	N/A	1/2023-4/2023	May 22-26, 2023
One-Stop Operator CFDA 17.258 & 17.278	BFWDC-PY22-OSO-CPS	ESD	BFWC (CPS-Fiscal Agent)	7/1/22 - 6/30/23	\$160,000	N/A	1/2023-4/2023	May 22-26, 2023
Economic Security for All (WIOA) CFDA 17.258, 17.278 & 17.259	BFWDC-PY21-ECSA Round 2-CPS	ESD	CPS	4/1/22 - 6/30/23	\$245,372	N/A	1/2023-4/2023	Date TBD
Economic Security for All (STATE)	BFWDC-PY21-ECSA Round 3-CPS	ESD	CPS	7/1/22-6/30/23	\$371,204	NA	1/2023-4/2023	Date TBD
Community Development Block Grant (CDBG) CDFA 14.228	BFWDC-PY21-CDBG-CPS	WA State Dept. of Commerce	CPS	7/1/21-6/30/23	\$448,718	NA	7/2022-9/2022	Date TBD
Outreach to Historically Disadvantaged Communities	22-36704-001	WA State Dept. of Commerce	NA	3/1/2022- 6/30/2023	\$500,000	NA	NA	Date TBD
BFWDC Monitoring Team:	David Chavey-Renaud , Chief Operations Officer Jan Warren , Chief Financial Officer DeAnn Bock , Fiscal Manager		Jessie Cardwell , Workforce Programs Manager Cynthia Garcia , Youth Programs Manager/EO Officer		Becky Tuno , Community Programs Manager			

MEMORANDUM

DATE: July 21, 2022

TO: Benton - Franklin Workforce Development Council (BFWDC) Full Board

FROM: David Chavey-Reynaud, Chief Operations Officer

SUBJECT: Motion to utilize Sole Source Procurement to award PY22 Adult and Youth Contracts to Career Path Services

Background: During the May 2022 State Monitoring visit, it was discovered that the Requests for Proposals (RFPs) sent out for Program Year (PY) 2018 WIOA Youth and Adult Contracts iterated that both were 1-year contracts, with an option to extend for an additional 3 years. As a result, the BFWDC needs to reprocur for both contracts for PY22 to remain consistent with our initial RFP.

The BFWDC is seeking board approval for a sole-source procurement for our Youth and Adult contracts for PY22 on the basis that the COVID-19 Pandemic poses a public emergency, resulting in a need to remain with our current Youth and Adult providers. As previously shared with the board the BFWDC staff plan to competitively procure for Adult, Youth, and Dislocated Worker contracts for PY23. Sole Source procurement is allowed under local, state, and federal policy.

BFWDC staff recommends awarding Career Path Services the PY22 WIOA Adult and Youth Contracts, beginning July 1, 2022, through June 30, 2023, via sole-source procurement based on the following:

1. Following OFM guidance, masking and contact tracing requirements are still in effect at WorkSource Columbia Basin. Job fairs continue to be hosted virtually, as are many services.
2. Over PY21 we have seen numerous surges of the virus (Delta, Omnicron, subvariants) resulting in various restrictions being put in place and lifted. Washington State has been experiencing a steady increase in hospitalized adults since April 2022, and we believe surges and drops in cases will continue into PY22. This creates uncertainty within our system regarding the level of in-person services we will be able to offer.
3. With significant work, our Youth and Adult provider has been able to successfully communicate and coordinate with other center partners and create systems of mitigation for varying levels of lockdown (whether services are offered 100% virtually, by appointment only, with health screening, etc.)
4. Changing providers at this junction would adversely affect our workforce system and supports/connections in place at the detriment of job seeking customers.

May 2022

PY21 Out of School Youth (OSY) Program Performance Summary (Cumulative)			
Program Expenditures	YTD Spent	YTD Target	Total Contract
As of May 30, 2022	\$645,610.92	\$698,475	\$779,699
Enrollments	Actual Outcomes	Monthly to Date Target	Annual Target
Total Enrollments	220	217	230
Exits			
Total Employed Exits	80	100	120
Total Post-Secondary Exits	7	6	9
Total Entered Advanced Training	0	N/A	N/A
Total Registered Apprenticeship Exits	0	N/A	N/A
Placement Rate	70.18%	85%	85%
Median Wage	\$15.00	\$14.75	\$14.75
Services			
Individual Training Account (ITA)	20	27	30
On-the-Job Training (OJT)	2	5	8
Work Experience (WEX)	28	36	42
Pre-Apprenticeships	3	N/A	N/A
Credentials Earned	10	N/A	N/A
Dropout Recovery Services			
General Equivalency Diploma (43 in Progress)	26	27	30

The strategies listed below were implemented to increase performance outcomes that are behind the monthly targets

Program Expenditures: Subrecipient continues to focus on offering WEX, OJT, ITA, and wrap-around support services to help youth skill- up and be successful in securing employment (See Training Services below for activities in progress).

Employed Exits:

- In partnership with the WorkSource Columbia Basin (WSCB) Business Services Team, TC Futures hosted two hiring events:
 - All Ways Caregiving- resulting in one new hire. All Ways Caregiving is hiring for all caregiving positions.
 - Lamb Weston Hiring Event- the outcome of hires is not yet known. Lamb Weston is hiring for multiple positions.
- Staff continues to see an increase of Youth involved in Marijuana usage, homelessness, mental and behavioral health, pregnancy/parenting, and background issues, causing barriers to employment. To mitigate these barriers, staff has partnered with the Three Rivers Therapy Recovery Navigator Program. This partnership has led to Youth accessing housing, mental health, and drug treatment assistance.
- TC Futures is increasing onsite hiring events to increase access to employment for Youth.

Training Services- ITA's, OJTs, and WEXs Services:

- TC Futures partnered with Opportunities Industrialization Center (OIC) and presented at Connell High School to capture graduating Youth interested in CDL Class A training. The graduating seniors have completed 100 of the 160 required training hours and will need the 60 hours of drive instruction. TC Futures and OIC can provide training assistance to those interested in finishing their CDL Training. Both programs are working on the logistics of selecting a training provider and working on employer engagement to ensure job placement upon completion.
- There are six (6) ITA's and three (3) work experiences in progress, with outcomes being reported by June 30th.

June 2022

PY21 Out of School Youth (OSY) Program Performance Summary (Cumulative)			
Program Expenditures	YTD Spent	YTD Target	Total Contract
As of June 30, 2022	\$711,286	\$779,699	\$779,699
Enrollments	Actual Outcomes	Monthly to Date Target	Annual Target
Total Enrollments	229	230	230
Exits			
Total Employed Exits	100	120	120
Total Post-Secondary Exits	8	9	9
Total Entered Advanced Training	0	N/A	N/A
Total Registered Apprenticeship Exits	0	N/A	N/A
Placement Rate	68.49%	85%	85%
Median Wage	\$15.00	\$14.75	\$14.75
Services			
Individual Training Account (ITA)	21	30	30
On-the-Job Training (OJT)	2	8	8
Work Experience (WEX)	34	42	42
Pre-Apprenticeships	3	N/A	N/A
Credentials Earned	11	N/A	N/A
Dropout Recovery Services			
General Equivalency Diploma (36 in Progress)	29	30	30

NOTE: The numbers above are the final numbers for the PY21 Program year. New goals begin July 1st, 2022.

Success Story/Program Highlights- Serving Youth and Young Adults

Success Story: Andrew, 22 years, came to TC Futures in need of training and employment opportunities. Andrew had multiple barriers to employment as he had background issues, limited work experience, and lacked GED. While enrolled in the youth program, Andrew completed his GED, received information about the local labor market, received coaching on self-sufficiency and guidance on careers/training providers. The youth program connected him to the LiUNA Pre-Construction Apprenticeship Training and provided the supportive services needed to complete the training such as work clothing, boots, tools for training, food, and hygiene products. Upon completion of training, he was put on the call-out list for Local 348. He is now a full-time employee of Local Union 348, making \$22.75 per hour with full benefits. Because of the support from the youth program/TC Futures, Andrew received the assistance needed for self-sufficient employment in a high-demand industry.

Program Highlights

- The Youth program received several recognitions from the Employment Security Department (ESD) for their hard work and dedication in finding solutions to support our community. They were recognized for their number of enrollments, unsubsidized employment performance, and GED outcomes attained during PY21. Congratulations Youth Team!



Transforming the futures of youth and young adults through inclusive access to equitable and holistic services

June 2022

Traffic: 479 (Number of visits, not unique customers)
Monthly GED: 10 (This is a record)
YTD GED: 63 (Number of GEDs obtained since August)
Co-enrolled: 78 (Enrolled in both Open Doors and OSY)
Total Served: 580 (Total combined served, including exited customers)

Open Doors' numbers begin at the start of the school year calendar which is August 1st. Beginning July 1st, 2022, Open Doors will begin reporting numbers in alignment with Out-of-School Youth (OSY) program year.

Partnerships

- **Columbia Basin College (CBC):** Staff partnered with WSCB and Opportunities Industrialization Center (OIC) to present to CBC Medical Assistant students how programs can assist as they transition out of college. TC Futures hosted this program overview event to inform medical assistant graduates about program eligibility and assistance. Featured programs were: OSY, Adult, Dislocated Worker, Economic Security for All, Basic Food Employment and Training, and the National Farmworkers Jobs Program.
- **Division of Vocational Rehab (DVR):** Staff partnered with the Division of Vocational Rehab (DVR) to discuss respective programs, future partnerships, and referral systems. Staff presented to the DVR team on TC Futures resources and program services. TC Futures and DVR would like to work together more effectively in the future on referrals and co-enrollments to better assist youth and young adults in our communities.
- **Community Health Plan of Washington (CHPW):** Staff continues to partner with Community Health Plan of Washington to be at the center twice a month helping youth get connected to health benefits and state phones. The Community Health Plan of Washington continues to donate items for events.
- **Department of Human Services (DHS)-** ESD123 executed a contract with the Department of Human Services (DHS) for support service dollars earmarked to end homelessness in Benton and Franklin counties. A .5 FTE has been designated to assist with emergency housing and related support services.

Events

- In partnership with the WorkSource Columbia Basin (WSCB) Business Services Team (BST), TC Futures hosted a hiring event for the United States Department of Agriculture (USDA) Food Safety Inspection Service. USDA staff traveled from Colorado to recruit for their open Food Inspector positions. USDA was highly satisfied with their experience at TC Futures and awarded the center the following Certificate of Appreciation.
- In partnership with the WSCB BST, TC Futures hosted a hiring event for the Transportation Security Administration (TSA). TSA is hiring airport security officers. Representatives from TSA held a one-day event that led to 28 attendees. The outcome of hires will be reported next month.

- In partnership with the WSCB BST, TC Futures hosted, a hiring event for United States Postal Services (USPS). USPS is hiring for all positions throughout the region. Representatives from USPS held a one-day hiring event that led to 30 attendees, the outcome for hires is not yet known.
- Upcoming Hiring Events: Popeye's Louisiana Kitchen Hiring Event and Senior Life Resources Hiring Event.

Center Updates

- Pearson Vue has approved the second GED testing room. GED completions have doubled since the opening of this second GED testing room.
- State Equal Opportunity Officers completed their monitoring review of TC Futures. They conducted a facility walkthrough and interviewed staff and customers to ensure compliance with the equal opportunity and nondiscrimination requirements. A few facilities-related items were identified for correction and were corrected accordingly.
- TC Futures is growing- we will be hiring two Open Doors Case Managers and a Customer Service Specialist.
- Congratulations TC Futures for the recognition from the United States Department of Agriculture:



United States
Department of Agriculture
**Certificate of
Appreciation**
Awarded to

TC Futures

Kennewick, WA

**In recognition of their collaborative effort with the
USDA Food Safety Inspection Service in their
hiring efforts**

6/23/2022
Date

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Vision

The Benton-Franklin Workforce Development Council contributes to our prosperous community by elevating the human potential



Mission

Promoting a prosperous community by providing a progressive workforce system

Benton-Franklin Workforce Development Council (BFWDC) is one of the twelve (12) local/regional workforce development areas designated by the Governor of Washington State. The BFWDC coordinates and leverages workforce investments and strategies with stakeholders from education, economic development, labor and community-based organizations to advance the economic health of their respective communities through a skilled and competitive workforce

June 2022 Liaison Report

Program Year July 2021-June 2022



A proud partner of the [AmericanJobCenter](#) network

Providing Employment and Training Services to Job Seekers and Employers

Total Staff Assisted Job Seekers: 622 (-19)
Total Staff Assisted Services to Job Seekers: 1555 (-27)
Unique Number of Businesses Served: 97 (-26)
Staff Provided Business Services: 171 (-83)

For More information contact 509-734-5900 or visit [WorkSourceWA.com](#)



Creating Pathways to Success for Youth and Young Adults 16-24

TC Futures Traffic: 479 (+26)
TC Futures Total Youth Enrolled (YTD): 580 (+25)
Out-of-School Youth (OSY) Program (YTD): 229 (+9)
Co-enrolled in Both Programs: 78 (+1)
Total Youth attained GED: 63 (+10)
Total OSY Employed and/or Post-Secondary Exits: 108 (+21)

For more information contact 509-537-1710 or visit [TCFutures.org](#)

Workforce Innovation and Opportunity Act (WIOA) Title 1 Programs Employed Outcomes

*Youth * Adult * Dislocated Worker * Disaster Recovery * Employment Recovery*

Total Participants Served (YTD): 681

Monthly-to-Date Target: 727 (94%)

Total Employed Exits (YTD): 355

Monthly-to-Date Target: 435 (82%)

Additional BFWDC Programs

Economic Security for All (EcSA)

Participants Served (YTD): 105 Monthly-to-Date Target: 95

Total Employed Exits: 23 Monthly-to-Date Target: 30

Community Development Block Grant (CDBG)

Site Placements: 6 Monthly-to-Date-Target: 3

LMI Served: 37,438 Program Target: 40,000
(Low-Moderate Income)

NOTE: WorkSource is fully open to the public (including appointments, workshops, and walk-ins). Please visit [WorkSourceWa.com](#) or [TCFutures.org](#) for a full menu of services and/or to schedule an appointment.

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Benton-Franklin Workforce Development Council (BFWDC)

Benton and Franklin County Business Demands (May)

Employment Security Department Labor Market Information

Source: <https://esd.wa.gov/labormarketinfo>

Benton County Unemployment: 4.4%

Franklin County Unemployment: 5.3%

Tri-Cities Employment (May 2022)	Jobs	MoM	% Change	YoY(21)	% Change	COVID Recovery
Total Nonfarm	122600	900	0.7%	3,700	3.1%	140%
Total Private	103400	800	0.8%	3,100	3.1%	148%
Goods Producing	19500	300	1.6%	200	1.0%	147%
Mining, Logging, and Construction	11300	100	0.9%	100	0.9%	164%
Manufacturing	8200	200	2.5%	100	1.2%	100%
Service Providing	103100	600	0.6%	3,500	3.5%	139%
Private Service Providing	83900	500	0.6%	2,900	3.6%	148%
Trade, Transportation, Warehousing and Utilities	21000	-	0.0%	(200)	-0.9%	213%
Retail Trade	14300	-	0.0%	400	2.9%	175%
Financial Activities	4200	(100)	-2.3%	200	5.0%	67%
Professional and Business Services	21500	-	0.0%	-	0.0%	133%
Administrative and Support Services	11500	200	1.8%	(200)	-1.7%	233%
Educational and Health Services	19700	100	0.5%	1,000	5.3%	227%
Leisure and Hospitality	12900	400	3.2%	1,500	13.2%	123%
Food Services	10100	200	2.0%	1,000	11.0%	137%
Government	19200	100	0.5%	600	3.2%	73%
Federal Government	1200	-	0.0%	-	0.0%	100%
Total State Government	3000	-	0.0%	300	11.1%	0%
Total Local Government	15000	100	0.7%	300	2.0%	89%

Other News

LinkedIn Learning Dates	Invited	Activated Licenses	Courses Viewed	Courses Completed	Videos Viewed	Videos Completed
8/9/21 – 7/11/22	196	122	889	204	4,916	4,059

- TC Futures, in partnership with the WSCB business services team, hosted a hiring event for the United States Department of Agriculture (USDA) June 14th-June 16th. There were 18 attendees, and 1 known hire so far. USDA were highly satisfied with their experience at TC Futures and awarded the center a Certificate of Appreciation.
- Services highest in demand included basic assessment, deskside job seeker assessment, basic assessment, and workshops. During June, WSCB provided 135 group services to 38 individuals through our locally offered workshops and group sessions. Strategies for Success was the most attended workshop.
- June customer feedback included 43 responses via Survey Monkey and QTRAC (8% response rate). 88% of customers reported they would refer family and friends. The top 3 services received were unemployment, job search, and training.

For up-to-date information please follow BFWDC, WorkSource, and/or TC Futures on Facebook.

Questions about this report?
Contact David Chavey-Reynaud
Phone: 509-734-5988

Email: dchavey@bf-wdc.org
www.bentonfranklinwdc.com
Contact us at 509-734-5980

